

# Service Excellence Awards 2017 - Winners



## Winner of the Sector Awards

- Bank & Building Society:** Halifax, 23-27 High Street
- Bar:** Faborjé, 46 The Parade
- Café & Coffee Shop:** Ocean Bells, 133 High Street
- Community & Voluntary:** Peace Hospice Care, Peace Drive
- Estate Agent:** Proffitt & Holt, 141 The Parade
- Hair & Beauty:** Hair Connections by Andrea of Wembley, 1 Market Street
- Health & Professional Care:** Boots, intu Centre
- Leisure:** Everyone Active, Watford Central Leisure Centre
- Live Music Venue:** The Horns, 1 Hempstead Road
- Night Club:** Reflex, 66-70 The Parade
- Pub:** The Moon Under Water, 44 High Street
- Restaurant & Hotel:** Barracuda, 45 The Parade
- Retailer (independent):** The Phone Depot, 24-26 Market Street
- Retailer (national):** John Lewis, intu Centre
- Take-away & Fast Food:** Shakeaway, 135 High Street



## Winner Excellent Employee 2017: Matt Caylor, Jury's Inn

Matt joined Jury's Inn seven years ago, after a very difficult period of his life. Staff at Jury's warmed to him immediately and saw his cheerful personality as an asset to the company.

He moved from being a pot washer to a conference and event porter, where he receives consistent praise from customers and fellow colleagues for his 'work ethic', his 'infectious smile', his 'willingness to help others' and his 'professionalism'.